

SURVEY RESULTS ON THE QUALITY OF STUDIES 2017 FALL

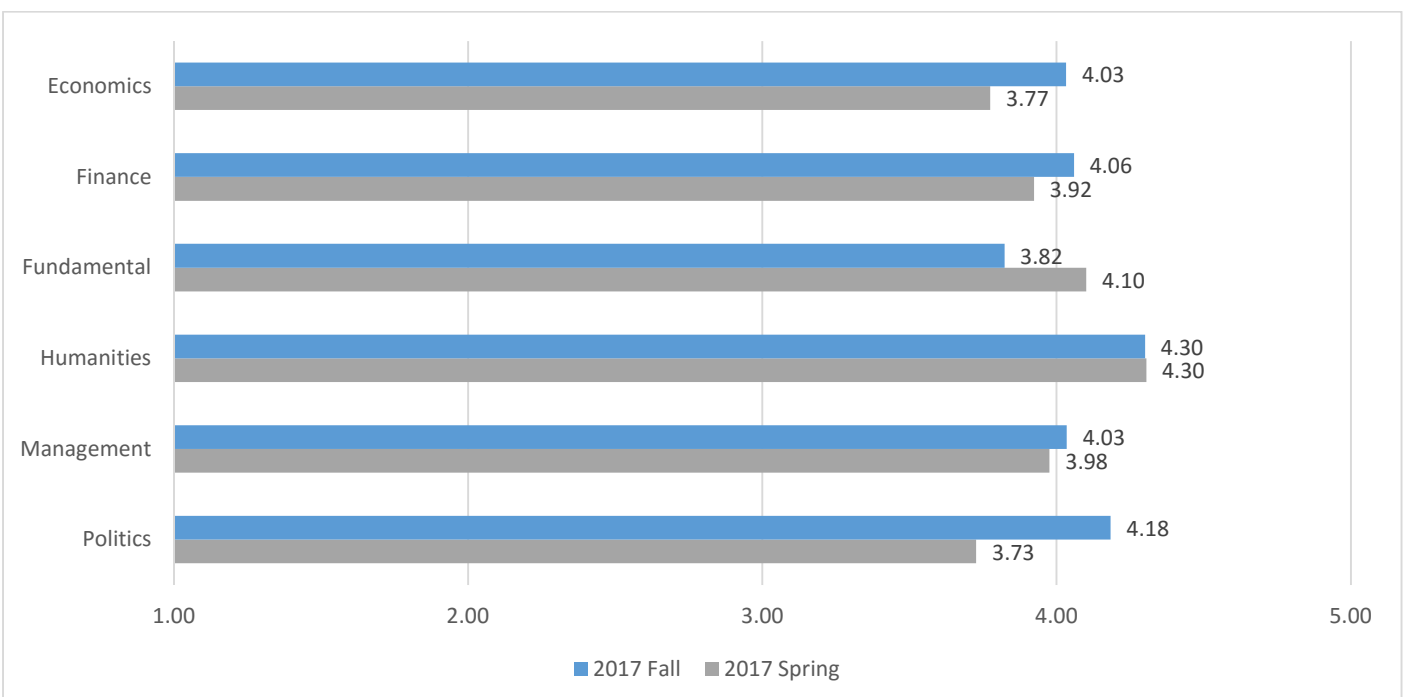
General information

The scale used:

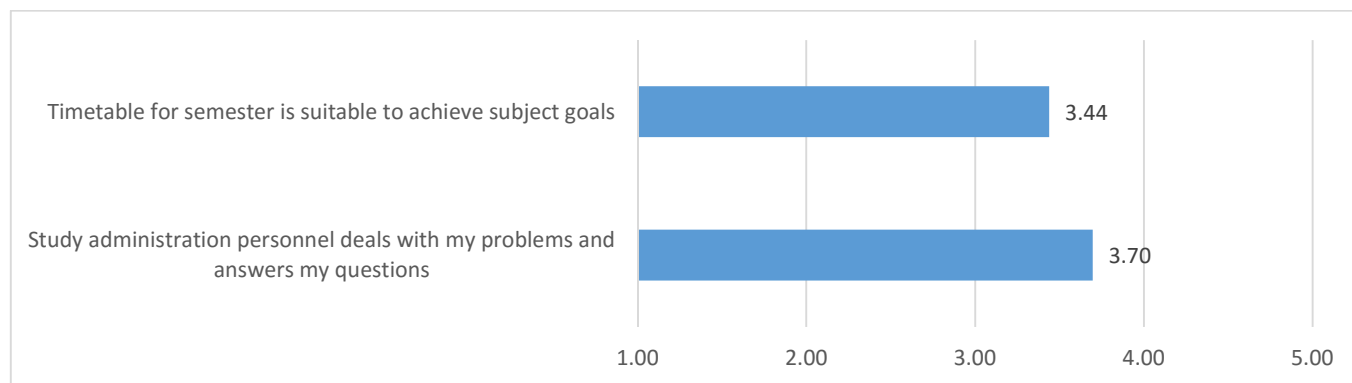
1	Strongly disagree
2	Disagree
3	Neither agree nor disagree
4	Agree
5	Strongly agree

Survey results on the quality of study subjects

Subject group	Filled count	Student count	Response rate	Assessment criteria are clear and transparent	I am satisfied with the subject	I gained new knowledge and skills in this course	The instructor clearly explains the course concepts	The instructor creates a learning environment that encourages student	The instructor makes the student feel welcome in seeking help in or outside	The time allocated to reach learning outcomes of this course is sufficient	Total average
Economics	145	610	24%	4.00	3.92	4.17	3.94	3.91	4.30	3.99	4.03
Finance	142	637	22%	4.08	3.93	4.24	4.12	3.92	4.08	4.04	4.06
Fundamental	203	892	23%	3.78	3.62	4.17	3.81	3.79	4.00	3.60	3.82
Humanities	153	716	21%	4.35	4.08	4.38	4.32	4.43	4.40	4.14	4.30
Management	458	2131	21%	3.78	3.86	3.96	4.09	4.11	4.27	4.17	4.03
Politics	59	183	32%	3.78	4.01	4.47	4.32	4.24	4.39	4.07	4.18
All groups	1160	5169	22%	3.98	3.97	4.22	4.13	4.13	4.29	4.12	4.12

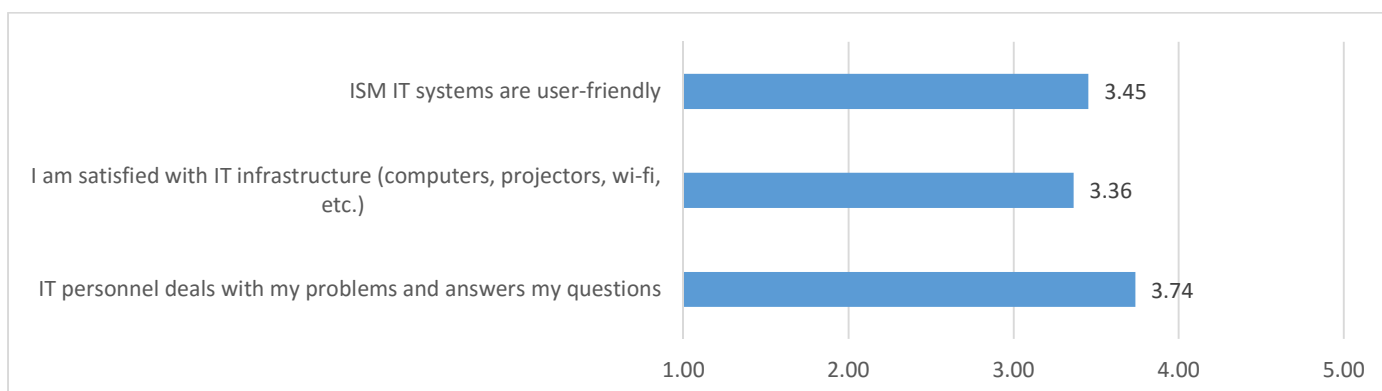


Study Administration



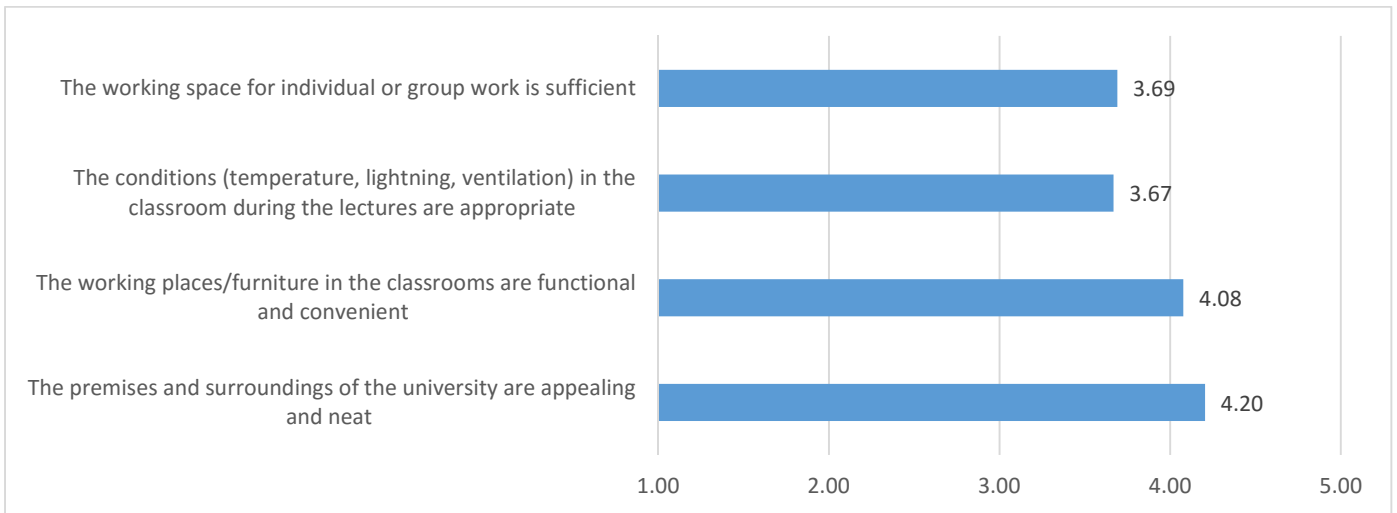
Comments and suggestions	Feedback to the students on Quality Improvement plan
Events and networking	We would like to inform you that all students are very welcome to join different clubs and organizations at ISM. For more information please visit our website: https://www.ism.lt/en/studentu-klubai-ir-organizacijos .
Schedule	ISM is updating information system and students' portal this year. In the future schedules will be announced in the students' portal. The updated students' portal should be launched at the at the beginning of new academic year.
Requests	We would like to remind you that all the requests sent to the study department are replied within 3 working days. If possible, they are replied quicker; during busy times replies may be delayed up to 5 working days.
Programme structure and content	All the comments related to programmes' structure and content were transferred to Vice Rector of Studies and Programme Directors for further processing/actions.

IT Systems



Comments and suggestions	Feedback to the students on Quality Improvement plan
Computer classes	An additional computer class will be equipped till the end of this year.
Students' portal my2.ism.lt	We are working on updates of students' administration system and the portal's update should be launched at the beginning of new academic year.
Wifi, printers, projectors	We would like to remind you that users' manuals of systems and equipment at ISM could be found online at: helpdesk.ism.lt

Infrastructure



Comments and suggestions	Feedback to the students on Quality Improvement plan
Place to eat lunch	There was a food truck and a small cafeteria at ISM during the Fall semester; but due to lack of demand they were closed.
Lounge room	The key of the lounge room is available at our reception. If you lounge room you booked is full and you want to leave it earlier, please simply switch your student's ID with person's who is staying student's ID at our reception.
Table tennis	The table tennis was broken and it is now under repair.